

Outcomes Rating Criteria Template

Below are some suggested outcomes that stakeholders might want to rate the current and potential future scenarios against.

Establish Rating Criteria:

- Define specific criteria for rating the scenarios. To ensure a holistic approach to performance evaluation, it is crucial that both people and organisational outcomes are considered. For instance, while productivity and efficiency are important, employee wellbeing and satisfaction should not be neglected.
- Ensure rating criteria are measurable and aligned with the project objectives. During the workshop, participants should have the opportunity to refine and adjust the criteria to ensure alignment with the project objectives.

Outcome Rating Criteria	Description	Current Scenario Rating	Future Scenario Rating
Productivity	Does the scenario deliver high productivity?		
Efficiency	Is the scenario efficient?		
Environmental Sustainability	Does the scenario meet sustainability goals e.g., net zero by 2050?		
Robustness / Reliability	Can the scenario respond to issues without impacting the experience of customers (e.g., deliver agreed products on time and agreed price)?		
Variation in Demand (product been produced / materials demand)	Can the scenario cope with variation in demand?		
Customer / Component User Needs	Does the scenario meet customer needs (product reliability)?		
Health & Safety	Does the scenario deliver employee health and safety?		
Employee Wellbeing / Satisfaction	Does the scenario deliver employee wellbeing and job satisfaction?		
High Quality Work	Does the scenario provide meaningful and skilled work to local communities?		
Supply chain resilience	Does the scenario cope well with changes in the supply chain (e.g., substitutions?)		
Certification	Does the scenario enable meeting of certification criteria?		