



ADMISSIONS APPEALS AND COMPLAINTS FORM

This form is for the submission of appeals or complaints relating to admissions to the University of Sheffield. Before completing this form, please refer to our Appeals and Complaints Procedure for Applicants, which is available to download from www.sheffield.ac.uk/study/policies/appeals-complaints-applicants. Your appeal/complaint should be submitted by post to the Admissions Service, The University of Sheffield, Level 2, Arts Tower, Western Bank, Sheffield, S10 2TN, UNITED KINGDOM, or by email to study@sheffield.ac.uk. Please note that you may not appeal against an admissions decision based on the academic judgement of University staff about your suitability for entry to a particular course.

Section 1 - Personal information

This section is for the personal and contact details of the person making the appeal/complaint.

Form with fields: Title, Forename/Given name(s), Surname/Family name, Address, Postcode, Telephone number, Email address

Section 2 - Application information

This section is for the details of the application concerned in the appeal/complaint. If the person appealing/complaining is not the same as the applicant, please note that we will not be able to process the case without written evidence of the applicant's full consent.

Form with fields: Title, Forename/Given name(s), Surname/Family name, Date of birth, UCAS ID/Sheffield applicant number, Choice number, Course title, Course code

I am the applicant concerned in this appeal/complaint [checkbox]

I am not the applicant concerned in this appeal/complaint, but I have their written consent and this is enclosed with this form [checkbox]

Section 3 – Appeal/Complaint

Please tick one box only

I wish to make a formal appeal

An appeal is a request for a formal review of the procedures followed and the information considered in the making of an admissions decision. You may not appeal against the academic judgement of University staff about your suitability for entry to a particular course.

I wish to make a formal complaint

A complaint is an expression of dissatisfaction about the nature of University and/or departmental admissions policies and procedures, or about the actions, or lack of actions, of the University or its staff.

Section 4 – Details of appeal/complaint

Please provide details of your case. You can use additional sheets if necessary.

Section 5 – Desired resolution

Please tell us how you would like the University to resolve your appeal/complaint.

Section 6 – Enclosures

Please provide details of any documents enclosed in support of your appeal/complaint.

Section 7 – Previous action

Please provide details of any action you have already taken to attempt to resolve the matter informally. You should normally have sought feedback in accordance with point 3.1 of the Appeals and Complaints Procedure for Applicants before completing this form.

Section 8 – Declaration

I believe that the above information is accurate. I confirm that this appeal/complaint and any documentation associated with it can be passed to relevant members of University staff for consideration and comment.

Signed.....

Date.....