

INSTALLING ACCURX CHAIN

UHS use **accuRx Chain SMS** for text messaging and video consultations. The software *should* be installed for all users on all clinical room PC's, however if you find it is not installed when you login please follow these steps:

1. Open **Google Chrome** and go to **www.accurx.com**
2. Click **GP Practice** (located in top right corner of webpage)
3. Click **Download here!** located underneath the heading **Already a Chain user?**
4. Click **accuRx.Updater.Lo....msi** that appears on the grey bar in the bottom left corner of the screen (it may take a few seconds to respond as it needs to download first)
5. Tick **I accept the terms in the License Agreement** and click **Install**
6. Once complete click **Finish** (the window in the next step may appear before this, if so continue on with the guide and return to this step later)
7. An **accuRx Chain** window should now appear, click **Continue**
8. Once completed you should see **Installed on this computer for 'XSHEFFIELD/<your username>**, but don't worry if you also see that it failed for other users - this is normal. Click **Done**. (Now click **Finish** if you weren't able to in step 6)
9. The **accuRx Chain** toolbar and sign-in window should now appear. Click **Sign In** (if the window does not display click on the toolbar and it should appear)
10. Sign in using your **NHS.net email address** and your **accuRx password**
11. A window displaying **Step 1 of 5** will appear. Keep clicking **Continue** to progress through until **Step 5 of 5** (Steps 1 thru 4 have already been done for you)
12. Make sure the drop-down says **England & NI** and the box underneath shows **2026**, and that you have **EMIS** open and signed in
13. Click **Register**
14. Once complete click **Next**
15. On the newly opened window **Tick to not display again** and click **I acknowledge this message**

accuRx Chain SMS should now be installed for your login on the PC you are using, and should automatically open and sign you in when you start **EMIS**.