

WE WANT YOUR VIEWS

Our urgent and emergency care services such as the ambulance service, minor injuries units, GP out of hours and emergency departments are under more pressure than ever to deliver fast, good quality care, in an environment with fewer resources (e.g. money and staff).

How we use these services has changed over time but have the services changed to keep up with how we live today?

IF YOU COULD START AGAIN WITH THE URGENT AND EMERGENCY CARE SERVICES IN SHEFFIELD, WHAT WOULD YOU LIKE TO SEE?

Researchers from the University of Sheffield are undertaking a study where they would like to hear your views on 'The ideal urgent and emergency care system'. This would involve attending a small group discussion lasting no longer than 2-3 hours.

You will be encouraged to share your opinions and help build an urgent and emergency care system that suits you. The outcome from the small group discussion will be used to contribute to the improvement of existing and future urgent and emergency care services.

We would particularly like to hear from people who have used an Emergency Department, an ambulance, NHS 111, GP out of hours, walk in centre or, a minor injuries unit in the last 12 months and fall into any of the following categories:

- ◀▶ 18-45 YEARS
- ◀▶ 75 YEARS AND OLDER
- ◀▶ ADULTS WITH YOUNG CHILDREN
- ◀▶ ADULTS WITH LONG TERM CONDITIONS
- ◀▶ HEALTHCARE STAFF WORKING IN THE URGENT & EMERGENCY CARE SYSTEM

FOR YOUR TIME

Refreshments and a light lunch or dinner will be provided, and as a thank you for your time you will receive a £30 high-street shopping voucher (at the end of the workshop).

FURTHER INFORMATION

If you would like to be involved in what is likely to be a stimulating discussion, or would like further information, please contact the study team as follows:-

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The University
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**DO OUR
URGENT AND
EMERGENCY
HEALTHCARE
SERVICES WORK
FOR YOU?**

