

Decision making and safety in emergency care transitions

What are the priorities for future attention?

- This booklet asks you to rank the priorities for future attention in relation to the delivery of emergency care by Ambulance Services.
- To make the task easier you are asked to compare each issue against every other issue two at a time.
- For each pairing you have to decide which of the two issues you consider to be the highest priority for future attention. Indicate your choice by placing a tick in the box beside what you consider the higher priority (please do not tick both).
- Please make sure that you complete the whole booklet.

What is your role? (Please tick)

Ambulance Service staff Public/Service user

Other (please state) _____

Please turn to the next page to start

1.Tick the highest priority	
<input type="checkbox"/> Impacts of performance regime and priorities on service delivery	Disproportionate risk aversion <input type="checkbox"/>

2.Tick the highest priority	
<input type="checkbox"/> Communication of information and feedback to crews	Gaining access to appropriate care options <input type="checkbox"/>

3.Tick the highest priority	
<input type="checkbox"/> Education, training and professional development for crews	Meeting the increasing demand for emergency care <input type="checkbox"/>

4.Tick the highest priority	
<input type="checkbox"/> Gaining access to appropriate care options	Education, training and professional development for crews <input type="checkbox"/>

5.Tick the highest priority	
<input type="checkbox"/> Impacts of performance regime and priorities on service delivery	Ambulance Service resources [staff, vehicles & equipment] <input type="checkbox"/>

6.Tick the highest priority	
<input type="checkbox"/> Disproportionate risk aversion	Communication of information and feedback to crews <input type="checkbox"/>

7.Tick the highest priority	
<input type="checkbox"/> Communication of information and feedback to crews	Ambulance Service resources [staff, vehicles & equipment] <input type="checkbox"/>

8.Tick the highest priority	
<input type="checkbox"/> Gaining access to appropriate care options	Impacts of performance regime and priorities on service delivery <input type="checkbox"/>

9.Tick the highest priority	
<input type="checkbox"/> Ambulance Service resources [staff, vehicles & equipment]	Disproportionate risk aversion <input type="checkbox"/>

10. Tick the highest priority	
<input type="checkbox"/> Ambulance Service resources [staff, vehicles & equipment]	Meeting the increasing demand for emergency care <input type="checkbox"/>

11. Tick the highest priority	
<input type="checkbox"/> Communication of information and feedback to crews	Impacts of performance regime and priorities on service delivery <input type="checkbox"/>

12. Tick the highest priority	
<input type="checkbox"/> Meeting the increasing demand for emergency care	Gaining access to appropriate care options <input type="checkbox"/>

13. Tick the highest priority	
<input type="checkbox"/> Education, training and professional development for crews	Communication of information and feedback to crews <input type="checkbox"/>

14. Tick the highest priority	
<input type="checkbox"/> Disproportionate risk aversion	Meeting the increasing demand for emergency care <input type="checkbox"/>

15. Tick the highest priority	
<input type="checkbox"/> Impacts of performance regime and priorities on service delivery	Education, training and professional development for crews <input type="checkbox"/>

16. Tick the highest priority	
<input type="checkbox"/> Disproportionate risk aversion	Gaining access to appropriate care options <input type="checkbox"/>

17. Tick the highest priority	
<input type="checkbox"/> Ambulance Service resources [staff, vehicles & equipment]	Education, training and professional development for crews <input type="checkbox"/>

18. Tick the highest priority	
<input type="checkbox"/> Meeting the increasing demand for emergency care	Communication of information and feedback to crews <input type="checkbox"/>

19. Tick the highest priority	
<input type="checkbox"/> Meeting the increasing demand for emergency care	Impacts of performance regime and priorities on service delivery <input type="checkbox"/>

20. Tick the highest priority	
<input type="checkbox"/> Education, training and professional development for crews	Disproportionate risk aversion <input type="checkbox"/>

21. Tick the highest priority	
<input type="checkbox"/> Gaining access to appropriate care options	Ambulance Service resources [staff, vehicles & equipment] <input type="checkbox"/>

The End

Thank you for completing the booklet