



University of
Sheffield

Accommodation
& Commercial
Services

UNICUS

VISION

MISSION

VALUES

Introduction

Our seven **values** support our **vision** and **mission**, which are underpinned by our behaviours. We all have an important role to play in bringing these behaviours to life, ensuring that they are demonstrated in everything we do.

We are aligned with the **One University pillar**, since we are all active participants in the success of the University. Because of this, it's important that we all know about the Code of Conduct and use it in our day-to-day work.

Living our values means doing what we believe in every day we're at work or representing our place of work. This is how we create the best university community we can be and maintain our world-leading reputation.

Scan the QR code below for further details of our Staff Code of Conduct.



Our Vision

**We aim to
exceed our
students' and
customers'
expectations,
adding value
to the Sheffield
experience.**

Our Mission

The ACS & UNICUS Mission can be summarised with 4 key points:

Valuing people through investment in our staff and their wellbeing, placing students and customers at the heart of every decision we make

Building a community by continuing to develop an exceptional experience, through engagement and support

Delivering success through improving value, ensuring quality, providing great service and developing partnerships. Reinvesting any surpluses to maintain and improve facilities and services

Working towards a sustainable future

Passion & Team Spirit

Enjoy and have fun whilst working as a team

Have pride in your work and be passionate about the business

Recognise and appreciate others and be committed in heart and mind

Engage in additional activities to support your team and the business



Inspiring Leadership

Shape a better future and lead by example

Create an environment that is fair, supportive and where it is acceptable to ask any question

Provide direction and clarity

Do what you say you will do when you say that you will do it

Empower others to make decisions



Inclusivity & Diversity

Support and respect the needs of cultural differences within our community

Champion an inclusive and diverse community

Proactive in recognising that 'We Are International'

Welcome and acknowledge the incredible diversity of all and be accommodating to needs through our behaviours, services and products



Ownership

Taking ownership of work and propose your own objectives

Contribute by looking for new ways of doing things

Be open and transparent for the decisions we make

Demonstrate awareness of team and business priorities and act accordingly

Be accountable by knowing your limits and role

Adhere to and promote excellent Health and Safety standards



Sustainable Futures

Be honest and respectful to people and the planet

Source goods and services that demonstrate we live by our values

Be proactive in meeting sustainability targets

Promote sustainability awareness across our communities



Collaboration

Collaborate and engage with residents and the local community

Support initiatives that are organised to develop links with the community

Respect the environment and be ethical in your actions

Actively seek new partnerships and forge mutually beneficial relationships



Ambition

Open and supportive of change

Strive for excellence in all that we do

Benchmark against the best

Engage with learning and development

Use feedback to drive continuous improvement

Evaluate and measure our own performance and seek new ways of working





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ASSURED STUDENTS